

TERMS AND CONDITIONS

GENERAL TERMS & CONDITIONS

- Payment for this monthly fee needs to be made by debit/credit card and the details held securely by us. This payment will be taken on or near to the first of the month. Failure to make payment will result in all lessons being removed from the schedule.
- If you wish to make payments by standing order, this must be made on the 10th of each month PRIOR to the monthly lessons taking place. Please ask for our bank account details. Failure to make payment will result in all lessons being removed from the schedule.
- A time slot is allocated for each lesson and this does not guarantee a specific teacher. A supply teacher will be automatically arranged if the regular teacher is ill/on holiday/unable to attend. Therefore, your weekly lesson will continue as normal.
- The lesson fee agreement can be terminated by the pupil/parent or All Instruments Ltd by giving one months written notice.
- Should you default on any payment at any time during the agreement period, an 8% surcharge of the monthly charge will be added to the following month's payment.

IN STORE LESSONS TERMS & CONDITIONS

- A lesson fee of £50 per month allows you one thirty minute regular lesson per week for 50 weeks of the year (2 weeks break is over the Christmas period).
- A lesson fee of £70 per month allows you one thirty minute regular lesson per week plus one thirty minute AD HOC lesson per week for 50 weeks of the year (2 weeks break is over the Christmas period).
- A lesson fee of £95 per month allows you one sixty minute regular lesson per week for 50 weeks of the year (2 weeks break is over the Christmas period).
- A lesson fee of £125 per month allows you one sixty minute regular lesson per week plus one sixty minute AD HOC lesson per week for 50 weeks of the year (2 weeks break is over the Christmas period).
- AD HOC lessons are with an in house teacher appointed by All Instruments Ltd and can only be booked up to a maximum of 6 days in advance and are subject to availability.
- AD HOC lessons are able to be booked in the spaces within the teachers working day. An AD HOC cannot occur at the start or the end of a teachers working day.
- AD HOC lessons cannot immediately precede or follow an existing lesson.
- All lessons except AD HOC can be rearranged with seven days notice or more. Cancellations with less than seven days notice cannot be rearranged. Booked AD HOC lessons cannot be rearranged.
- A single voucher purchased for £15 allows one thirty minute lesson at any available time. This does not give you a regular slot to carry forward.
- A home visit voucher for £39 allows one sixty minute lesson within a fifteen mile radius from either our Westbury or Midsomer Norton store.

OFFSITE SCHOOL LESSONS TERMS & CONDITIONS

- Any cancellation of lessons by All Instruments Ltd will be either rearranged for that term or a credit will be raised and applied to the final school year payment.
- Cancellation by the pupil/parent/guardian/school is non-refundable. Should the pupil fail to attend the allotted time, this will also be non-refundable.
- The agreement can be terminated by the pupil/parent or All Instruments Ltd by giving one months written notice.
- The academic years lessons are totalled and divided into ten equal monthly payments made between September and June.